

## Terms and Conditions

In consideration of Cornerstone Alpacas Ltd allowing us to bring visitors for Farm Tours on credit, I/we hereby acknowledge and agree to the following terms and conditions:

### RATES

All rates and conditions in the agreement apply only for bookings of Farm Tours.

All rates listed in the contract are for your exclusive use and strictly confidential. They are not to be disclosed to any third parties.

Rates are subject to the availability of spaces on the allocated Farm Tour. Rates do not guarantee last space availability.

All prices are in New Zealand Dollars and inclusive of GST

### CHILD POLICY

A child is deemed to be between the ages 3 and 13. Adult rates will apply from 14 and older.

Infants are classified as between 0 and 2 years of age.

### CANCELLATION POLICY

Cancellation Policy – 24 hours prior to arrival

All cancellation of Farm Tour cancellation must be communicated in writing via email to the attention of reservations

If no written communication has been received or any communication made, then the booking will be classed as a no-show and 50% of the booking fee will be charged.

Tours and activities operate in all weather conditions with umbrellas are provided in the event of rain

In the event of extreme weather conditions, we reserve the right to make alternative tour arrangements

### PUBLIC HOLIDAYS

It is Cornerstone Alpacas Ltd, policy not to work on Public Holidays

### PAYMENT

Immediate payments on the day are preferred. Cash, all major credit cards and WeChat/Alipay are accepted. If it is not possible, an Invoice will be sent, and full payment must be made within 7 days after the visit.

15% Commission, GST exclusive, will be paid to travel operators when sales exceed \$500

20% Commission, GST exclusive, will be paid to travel operators when sales exceed \$1,000

Payment of the commission will be within 10 working days after the visit and ONLY when full payment for the Farm Tour(s) has been received.

### FINANCE CHARGE

If full payment is not made to Cornerstone Alpacas Ltd by the date, a finance charge of 2% per month will be added and no further Alpaca Farm Tours will be allowed until payment is received.

The customer shall pay or reimburse to Cornerstone Alpacas Ltd all costs and/or expense incurred in instructing a solicitor and/or debt-collecting agency to recover any amount overdue for payment.

### CREDIT CARD FEES

Surcharges apply when using the below credit cards

Visa & Mastercard: 2.5% surcharge

American Express & Diners: 2.5% surcharge

### FORCE MAJEURE

By signing of the agreement, Cornerstone Alpaca Ltd, shall not be held liable or responsible for failure to execute arrangements or specified directly or indirectly occurred by or through or in consequence of war, strikes, riot and acts of God or conditions beyond the control of Cornerstone Alpaca Ltd.

### PRIVACY POLICY

Photos and video recordings taken on set are for personal use only and not to be sold, distributed or used for commercial gain due to our contracts with the film companies